



# VOLCOM

## STATEMENT OF QUALIFICATIONS



### ABOUT US

VOLCOM, LLC is a multifaceted Program Management and General Contracting firm that was founded in Atlanta, Georgia in 2021. The team's collective experience runs the gamut of the Construction, Engineering, Quality Assurance, and Environmental spectrum. VOLCOM is well suited to manage and consult across multiple markets and industries.

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### OUR MISSION

To employ innovative sciences and technologies and effectively integrate these into the management of our client's projects; promote stewardship and sustainability in all phases of our work product and employment environment; and establish a mutually beneficial connection with our clients based on trust, ethics, and value-driven service.

# CONSTRUCTION SUPPORT SERVICES

The **VOLCOM** team is comprised of members whose depth of construction experience and understanding of complex construction practices creates the foundation of deep knowledge through lessons learned. Our comprehensive Construction Support Services are designed to provide the best results for your project.

**VOLCOM's Construction Management team**, led by our on-staff Certified Construction Manager (CCM), possesses decades of engineering and construction experience. We are uniquely qualified through combined education and experience to work with the owners, contractors, engineers, and architects and apply this knowledge to everyday challenges they face. We tailor every team to fit your specific project needs, and we owe our success to detail-oriented staff who know how to critically analyze schedules, submittals, change orders, payment applications, claims, and time impacts.

We are fearless advocates for strict compliance with the contract documents, while maintaining a collaborative team approach to achieve your specific project goals. Most importantly, we bring transparency to all aspects of our work.

## VOLCOM's Construction Support Services include:

- ✔ Project Controls
- ✔ Site Management
- ✔ Contract Administration
- ✔ Document Control
- ✔ Construction Inspection / Monitoring
- ✔ Submittal Review
- ✔ Construction Delay Analysis
- ✔ Quality Control/Quality Assurance
- ✔ Claims Mitigation



## PROJECT CONTROLS

Project Controls are essential to a successful project, regardless of cost or scope. Due to the complexities of construction, there are often sizable risks that can affect decision making leading to unsatisfactory outcomes. By maintaining control of all aspects of the project VOLCOM can ensure the correct processes and tools are put in place to successfully achieve our client's goals.

## PROJECT MANAGEMENT

VOLCOM's Project Management team's approach reduces risk and helps clients deliver projects in a consistent and improved manner. We provide independent advice, comprehensive support, and an unrivaled commitment to successful project delivery.

## PROGRAM MANAGEMENT

VOLCOM works seamlessly with its clients to coordinate the creation of the world's most extensive, sophisticated, and fast-paced programs of work within the built environment. From the pre-construction phase to post-construction, we function as an extension of our clients, putting their best interests first and handling every aspect of design and construction delivery.

## SCHEDULE MANAGEMENT

Once a schedule baseline is established, changes and updates to the schedule are managed through VOLCOM's Change Control process. Our expert staff evaluates change orders and their impact on scheduled activities and durations. Using the very latest tools and techniques available, VOLCOM will provide detailed analyses for schedule updates to ensure the project remains on course to successful completion.

## COST MANAGEMENT

VOLCOM will optimize cost performance at every stage throughout the project from day one. With our breadth of industry intelligence, we will establish a project control strategy that ensures value for our client.

## GENERAL CONTRACTING

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VOLCOM executes a client centric approach to General Contracting, which allows us to deliver projects that exceed expectations and ensure client satisfaction. We are experienced in multiphase, multi-stakeholder, megaprojects across multiple scopes. We are passionate about our workmanship and our brand. This collaborative, high quality model enables us to build trust with our clients and bring their vision to life. Throughout the construction lifecycle our experience, emphasis on best practices, and innovative technology allow us to deliver projects on time, under budget, and safely. Not only do we value our relationships with our clients, but we also foster the same collaborative culture with subcontractors and vendors to ensure the entire project team is successful.

We are bonded and insured. Some of our specialties include wood and steel framing, interior systems and finishes, and selective demolition. VOLCOM is adept at navigating multi-state agencies and incorporating national and regional best practices. Our team is highly experienced in all phases of construction from planning to close out.

# ICC/PTI/ACI SPECIAL INSPECTIONS

We are a high-quality, client-oriented firm, offering a high level of inspection and consulting services. What separates VOLCOM from other firms is our diversity...diversity of our clients, our projects, and our professional expertise. Our diversity allows us to provide highly responsive and competitive inspection services to municipal, governmental, institutional, commercial, and industrial clients.

## INSPECTION AND EVALUATION

- ✔ Reinforced & Pre-stressed Concrete
- ✔ Structural Masonry
- ✔ Structural Steel & Bolting
- ✔ Welding Spray-Applied Fireproofing
- ✔ Erosion & Sediment Plan Review & Control
- ✔ Proprietary Anchors
- ✔ Post Tension



## QUALITY ASSURANCE/QUALITY CONTROL

Quality Assurance and Quality Control are essential components of daily operations at VOLCOM. We are committed to delivering the highest quality of professional service to our clients. Our cross-functional approach system is developed to ensure our services are designed and produced to meet or exceed our clients' requirements and expectations in the most cost-effective manner. Our goal is to produce services fit for the purpose and designed right the first time.

## QUALITY / ENVIRONMENTAL MANAGEMENT SYSTEMS

The VOLCOM professional team is familiar with the International Organization of Standards (ISO) implementing an effective Quality Management System (QMS) and Environmental Management System (EMS) to comply with regulatory, industry, and customer quality requirements. The QMS/EMS applies to all engineering activities that affect the quality of services furnished by VOLCOM. It also defines the basic requirements of the client service contracts and serves as a commitment to our clients. The VOLCOM QMS/EMS incorporates quality planning and provides a basis for managing project activities allowing us to monitor processes for continual improvement and overall cost control. The QMS/EMS activities are documented in accordance with written manuals, procedures, instructions, specifications, and drawings that contain appropriate criteria for determining whether prescribed activities have been satisfactorily accomplished. Our methodology dictates accuracy following the basic principles of Constructability, Cost Control, Drawing Clarity, Milestones, Thoroughness of Detail, and Value Engineering.

## CONSTRUCTION QUALITY MANAGEMENT FOR CONTRACTORS

VOLCOM is also uniquely poised to facilitate and manage Government contracts with the NAVFAC/USACE CQM-C Certification. Our world class team of experienced professionals deliver projects safely, on time, and within budget.

We value and build partnerships that foster teamwork. We believe therein lies the key to the successful delivery of quality products. Our extensive knowledge of Quality Assurance and Quality Control best practices enables us to not only identify potential issues, but also forecast and mitigate issues before they arise. We take pride in our work, provide best value on our projects, and embrace the responsibility of being good stewards for our clients.

## RISK ASSESSMENT/MANAGEMENT

No project in any industry is entirely risk free. Construction by nature is inherently a risky business. In our industry most cost savings result from decisions made before construction which places the impetus squarely on proper preparation and strategic planning.

In the planning stages of your project VOLCOM can assist with forecasting, identifying, eliminating, and mitigating common construction risks. Proactive, early identification and actions to reduce the probability and impacts of a risk is more effective than trying to address the impacts after a risk has occurred. We examine the project budget and cost estimates, schedule, quality and fit for purpose goals, and procurement of long lead items that may impact cost and schedule.

We understand the legal risks inherent to construction projects. Contract language must be drafted to eliminate any misinterpretations, capture any foreseeable disputes, and forecast any possible delays. In the design phase we assist our clients in ensuring there are no deficient drawings or errors in design.

We examine the constructability of the project to ensure it fits within regulatory parameters, environmental guidelines, and is logistically feasible. We assist our clients in forecasting biddability risks, translating them into clear project specifications and requirements, and in selecting the right contractor for the work packages.

The ability to accurately account for foreseeable and unforeseeable risks, and the proper delineation between organizational risks vs. project risks is paramount to the successful completion of a project.

Our depth of construction knowledge and experience allows us to qualitatively prioritize risks in terms of criticality and potential impact on a project. Quantitatively we measure the probability that the risk will impact the project and determine the relative exposure in terms of time, cost, and quality. Our goal is to help clients identify and eliminate risks, and to implement actions and controls that will minimize the impacts of the risk on project objectives.

VOLCOM adds value to clients by providing in depth risk reporting and incorporating controls for the identification, analysis, and mitigation of risks throughout the project lifecycle.

## SAFETY MANAGEMENT

We place the highest premium on safety. VOLCOM's professional services range from services implemented during planning studies and conceptual design to complete "ground up" facility full construction.

Our safety design and engineering consulting experience is vast, though as an entity it is intentionally and strictly confined to the manufacturing, engineering, and construction industry.

## ADVISORY SERVICES

We assist clients with implementing comprehensive risk and safety controls at various stages during the construction process. We provide consultancy services across a variety of project delivery methods to ensure value while safeguarding our client bottom line, core values, and corporate image.

## STAFF AUGMENTATION

**VOLCOM** can assist with your staffing needs no matter the size of the project. Our contract safety services include project safety executives, safety managers, safety directors and safety consultants. Our goal is to match candidates who meet your qualifications based on the scope of the project.

- ✓ PM/CM Risk/Safety Management/Support
- ✓ CCIP/OCIP Management/Support
- ✓ Claims Management
- ✓ Claims Avoidance Support
- ✓ Site Specific Project Safety Management
- ✓ OSHA Audit/Compliance Representation
- ✓ Pre-Compliance Services
- ✓ Site Specific Safety Plan (SSSP)
- ✓ Corporate Environmental Health & Safety Programs

Our experienced project risk and safety executives understand the true value of having administrative controls in place and why most high-profile clients demand them prior to starting work or entering into an agreement. We can help you understand the value of concise safety management, how to lower your experience modification rate (EMR), and how to save on insurance premiums while creating an educated, safety conscious work force and a world class safety culture. In addition to the human factor, there are inherent cost savings in the proper application of safety management. VOLCOM can adeptly guide you thru this process.





## PROJECT REMEDIATION AND RECOVERY

In today's construction industry 80% of projects go over budget and 20% extend longer than originally scheduled. While some of these cost and schedule overruns can be attributed to unforeseen conditions, often the underlying factors are uniformed estimates, poor application of contingencies, and most importantly, planning oversights.

All construction projects are unique with their own set of nuances, however if planned and managed correctly, overruns, costly litigation, and claims can be mitigated.

### Planning

A successful project starts with a good plan and research. With volumes of in-house case studies and a database of lessons learned, VOLCOM is well suited to assist in planning your project and recovering your project should it go awry. Our years of experience managing complex megaprojects allows our team to forecast and identify risks in the planning and contract phase. We take a deep dive into procurement, estimates, risk management, quality assurance/quality control, safety, financials, potential change orders, and contingency planning for all scenarios. We work with our clients to draft contracts and schedules that account for any issues that may arise.

### Recovery

Construction disputes are complex by nature and have the propensity to derail entire projects. VOLCOM specializes in dispute resolution, rapid assessment and recovery, and corrective action. In addition to poor planning, projects often steer off course due to analog processes, an unwillingness to adopt new technology, and human error. VOLCOM is adept at identifying issues and mitigating them. If your project is projecting overruns, our team will compare the completed scope vs. the remaining budget and materials and draft a recovery plan that maintains the original project objectives all while maintaining the high level of quality our clients expect.

# DIFFERENTIATORS

- ✔ Recognized as a 100% minority owned General Contractor.
- ✔ We are a full-service firm providing everything from pre-construction services to project turnover.
- ✔ Our key staff possess multiple professional certifications in construction management, special inspections, health & safety, and construction quality management.
- ✔ Experience working on over \$1B worth of transportation, education, industrial, healthcare, and infrastructure projects.
- ✔ We pride ourselves on being agile, flexible, and dynamic which enables us to provide tailor made solutions for our clients.

## PAST PERFORMANCE



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